

The Standing Desk Malfunction Checklist

Struggling to get your standing desk to move up or down? Can't figure out the cause? The checklist below can help.

Check off all that apply.

- The desk is connected to power
- All cables are securely plugged in
- I have held the down switch for 15 - 30 seconds
- I have completed a manual reset
- The desk has had about a 15 minute rest period (recovering from cycling out)
- The desk is not exceeding it's lifting capacity / any heavy objects have been removed.
- I have checked and removed any objects above or below the desk that could obstruct travel

Next Steps

If you were not able to check off all 7 boxes, there may be a relatively easy fix to get your standing desk back in working order. Go to raproducts.com/blog/standing-desk-stuck/ to find out how.

If you've checked off all 7 boxes, you've exhausted every solution you can do on your own. Contact the desk's manufacturer and ask their support team about solutions to get your desk back in working condition.

